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Staff Report

ITEM NO. SS-2

To: City Council
From: Nancy Vernon, Accountant *NV*
Date: July 9, 2014
Subject: Utilization of Sungard (Pentamation), "eGov" system

Discussion

When the Sungard software was updated in July 2008, the City of Lemoore purchased a module called "eGov". This module required its own server, also purchased in 2008, and acts as a gateway between the City's Sungard system and the citizens of Lemoore to set up internet access for the purposes of utility billing viewing and payments, and business license verification, application, and payments.

Currently, the Finance Department is seeking approval to immediately move forward with customizing the "eGov" system with the appropriate City of Lemoore information (logo, address, name, photograph on landing page, etc.) and bringing it "Live" and available to the citizens of Lemoore to be able to set up their own online access to view their utility balances and/or business license information through this portal. Additionally, we are seeking direction on whether the council would like to further investigate the possibility of utilizing the online payment option of eGov, to include credit card acceptance.

Budget Impact

There is no budget impact at this time to bring "eGov" online. Future impact is unknown since a new server may be needed and there are unknown costs associated with a payment processor.

Recommendation

We recommend that the City Council direct staff how to proceed.