



Unable to pay your utilities due to COVID-19?

Help is here!

**Check eligibility and apply at
HousingIsKey.com or call 833-430-2122.**



Utility and Rent Assistance is Available Through the CA COVID 19 Rent Relief Program

Many California households have been impacted by COVID-19, including falling behind on utility and rent payments. If you or someone in your household is an income-eligible renter who has unpaid utilities or rent dating back to April 1, 2020, you may be eligible to receive assistance for both past due and future payments.

Follow these steps to see if your household is eligible for utility payment relief:

1. Check your eligibility

Income-eligible renters who have been impacted by COVID-19 and have past due utilities can apply for the CA COVID-19 Rent Relief program.

2. Verify utilities covered by the program

Eligible utilities and home energy costs that are directly related to the rental property include electricity, gas, water and sewer, trash removal, internet services, and energy costs, such as fuel oil. Utility bills will be compensated for 100% of cost, limited to a total of 12 months, and will be paid directly to the utility provider.

All payments for utilities and home energy costs should be supported by a bill, invoice, or evidence of payment to the provider of the utility or home energy service. Utilities and home energy costs that are covered by the landlord will be treated as rent.

3. Apply for financial assistance

Visit HousingIsKey.com or call 833-430-2122 to apply. When your application has been processed, you will be notified about your application status. If you are behind on rent payments or need help with future rent, the CA COVID-19 Rent Relief program can also provide rent relief to eligible renters and their landlords. More information on rent relief can be found at HousingIsKey.com.

Applicants may qualify regardless of immigration status and will not be required to show proof of citizenship. Assistance from the CA COVID-19 Rent Relief program does not count as earned income for renters and will not interfere with eligibility for any other state benefit assistance programs.

To check eligibility and apply, visit HousingIsKey.com or call 833-430-2122. For help in another language, to check eligibility or to get local help filling out your application, schedule an appointment with an organization near you by calling 833-687-0967.



Need help paying your utilities? The CA COVID-19 Rent Relief program may be able to help.

Utility payment assistance is available from the State of California for income eligible renters who have been impacted by COVID-19 and need help paying past due or future utility bills.

How does it work?

Unpaid utilities dating back to April 1, 2020 will be compensated at 100% of cost, limited to a total of 12 months, and paid directly to the utility provider. Eligible renters may also receive assistance with future payments.

Who can apply?

Income eligible renters who have experienced a loss of income due to COVID-19 and need help with unpaid or future utility payments.

Assistance from the CA COVID-19 Rent Relief program does not count as earned income and will not affect eligibility for any other state benefit assistance programs.

All applicant information is kept private and will not be shared.

Income eligible applicants may qualify regardless of immigration status and will not be required to show proof of citizenship.

How do I apply?

To check eligibility and apply, visit HousingIsKey.com or call **833-430-2122**.

For in-language assistance, to get help with eligibility requirements or filling out an application, schedule an appointment with a local organization near you by calling 833-687-0967.

