

# IMPORTANT

## »» ANNOUNCEMENT ««

### UTILITY BILLING AUTOPAY NOW LIVE

Effective today, March 26, 2024,  
City of Lemoore utility billing  
customers are eligible to enroll in  
autopay!

Customers can enroll in autopay by  
creating an account on the Citizen Self  
Service (CSS) portal.

- Sign up for EFT Automatic Payments
- Enter Banking Information
- Autopay will be charged on the 20th each month -  
depending on the day of the week it falls on.

*If the 20th lands on a weekend or holiday, the payment will be  
processed on the following business day.*

*Customers will be responsible for enrolling in autopay and verifying their  
account and payment information. Returned payments will be the  
responsibility of the customer and subject to a fee.*



For more information:  
**City of Lemoore - Utility Billing**  
**(559) 924-6744 ext. 715**  
**finance@lemoore.com**

**Please follow the instructions below to enroll in autopay for City of Lemoore utility billing.**



## Step 1:

- Visit [www.lemoore.com/online-bill-pay](http://www.lemoore.com/online-bill-pay)
- Click the blue “Citizen Self Service Portal (CSS)” button

view and pay your bill. You will need to have your account number as it appears on your bill for the initial setup of your account.

Citizen Self Service Portal (CSS)

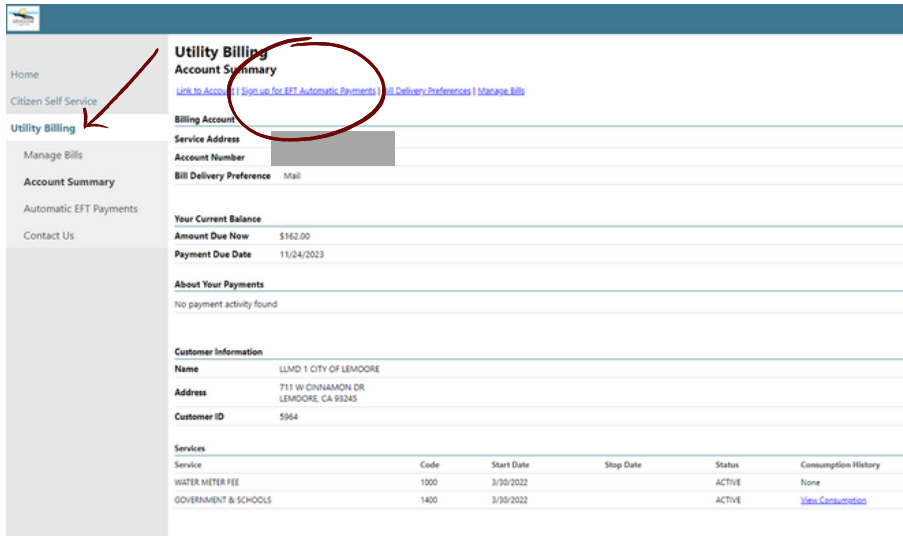
## Step 2:

- Login to your Citizen Self Service Portal (CSS)
  - An account must be created if you do not have one

A screenshot of the login page for the City of Lemoore Citizen Self Service Portal. The page features the City of Lemoore logo at the top, followed by the text "Sign In to community access services for City of Lemoore." Below this are four social login options: "Sign in with Google", "Sign in with Apple", "Sign in with Microsoft", and "Sign in with Facebook". A horizontal line with "OR" in the center separates these from the email login section. The email login section includes a label "Email address" above a text input field. Below the input field is a checkbox labeled "Keep me signed in". A blue "Next" button is positioned below the checkbox. At the bottom of the page, there are two links: "Unlock account?" and "Help". A separate "Create an account" button is located at the very bottom of the page. Two red arrows point to the "Email address" input field and the "Create an account" button.

# Step 3:

- Click the Utility Billing Tab (left hand side)
- Click blue link “Sign up for EFT Automatic Payments”



Home

Citizen Self Service

**Utility Billing**

Manage Bills

Account Summary

Automatic EFT Payments

Contact Us

### Utility Billing Account Summary

[Link to Account](#) | [Sign up for EFT Automatic Payments](#) | [Bill Delivery Preferences](#) | [Manage Bills](#)

**Billing Account**

**Service Address**

**Account Number**

**Bill Delivery Preference** Mail

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**Your Current Balance**

**Amount Due Now** \$162.00

**Payment Due Date** 11/24/2023

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**About Your Payments**

No payment activity found

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**Customer Information**

**Name** LLMD 1 CITY OF LEMOORE

**Address** 711 W CINNAMON DR  
LEMOORE, CA 93245

**Customer ID** 5964

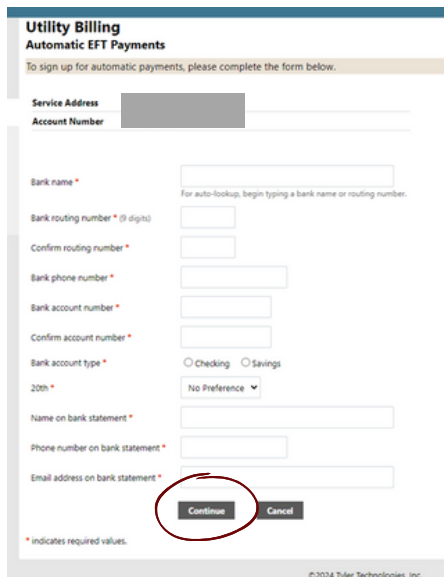
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**Services**

Service	Code	Start Date	Stop Date	Status	Consumption History
WATER METER FEE	1000	3/30/2022		ACTIVE	None
GOVERNMENT & SCHOOLS	1400	3/30/2022		ACTIVE	<a href="#">View Consumption</a>

# Step 4:

- To sign up for automatic payments, the form will need to be completed.
- Information needed:
  - Bank name
  - Bank routing number
  - Confirm routing number
  - Bank phone number
  - Bank account number
  - Bank account type
  - Name of bank statement
  - Phone number on bank statement
  - Email address on bank statement
- Click “Continue”



### Utility Billing Automatic EFT Payments

To sign up for automatic payments, please complete the form below.

**Service Address**

**Account Number**

Bank name \*

For auto-lookup, begin typing a bank name or routing number.

Bank routing number \* (9 digits)

Confirm routing number \*

Bank phone number \*

Bank account number \*

Confirm account number \*

Bank account type \*  Checking  Savings

20th \* No Preference ▾

Name on bank statement \*

Phone number on bank statement \*

Email address on bank statement \*

\* indicates required values.

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## Step 5 :

- Verify the information that has been inputted.
- If changes need to be modified, click “Modify”.
- If everything is correct, Click “Submit”

### Utility Billing Automatic EFT Payments

Review

Bank name	WELLS FARGO BANK
Bank telephone	800 745-2426
Routing number	021101108
Bank account number	XXXXX6789
Account type	Checking
Name as it appears on your bank statement	John Smith
Your telephone number	5599246744
Your email address	finance@lemoore.com

Submit

Modify

Cancel

## Step 6 :



- Your request has been successfully submitted!
- Autopay will take effect the following billing cycle
- (if submitted after the 20th)

### Utility Billing Automatic EFT Payments

Confirmation



**Thank you.** Your request to automatically make payments from your bank account below has been successfully submitted.

You will be notified when automatic payments have started. Until then, please continue to make payments.

Bank name	WELLS FARGO BANK
Bank telephone	800 745-2426
Routing number	021101108
Bank account number	XXXXX6789
Account type	Checking
Preferred monthly draft day	No preference
Name as it appears on your bank statement	John Smith
Your telephone number	5599246744
Your email address	finance@lemoore.com

You could now...

- [View your account summary](#)
- [Make changes to your Automatic Payments](#)

# ANUNCIO

>>> **IMPORTANTE** <<<

## FACTURA DE SERVICIOS PÚBLICOS PAGOS AUTOMÁTICOS

Empezando 26 de Marzo de 2024, clientes de factura de servicios públicos estarán elegibles para inscribirse en pagos automáticos. Los pagos automáticos le permiten programar los cobro de servicio para que se debite directamente desde su tarjeta de crédito o cuenta bancaria.

Clientes pueden inscribirse primeramente por crear una cuenta en el portal de Citizen Self Service (CSS)

- Inscribiesen para pagos automáticos (ETF)
- Ingresar su información del banco
- Pagos automáticos serán cobrados el 20 de cada mes - depende en el día de la semana en que caiga

*Si el 20 cay en fin de semana o día festivo el pago será cobrado el próximo día de negocio.*

*Clientes serán responsables para inscribirse en pagos automáticos y verificando su información de cuenta y pagos. Pagos denegados será la responsabilidad del cliente y será sujeto a una cuota.*



**Para más información:  
Ciudad de Lemoore  
Factura de servicios públicos  
(559) 924-6744 ext. 715  
finance@lemoore.com**

**Por favor sigue las instrucciones para inscribirse en pagos automáticos para la Ciudad de Lemoore factura de servicios públicos.**



## Paso 1:

- Visite: [www.lemoore.com/online-bill-pay](http://www.lemoore.com/online-bill-pay)
- Oprime el botón azul “Citizen Self Service Portal (CSS)”

view and pay your bill. You will need to have your account number as it appears on your bill for the initial setup of your account.

Citizen Self Service Portal (CSS)

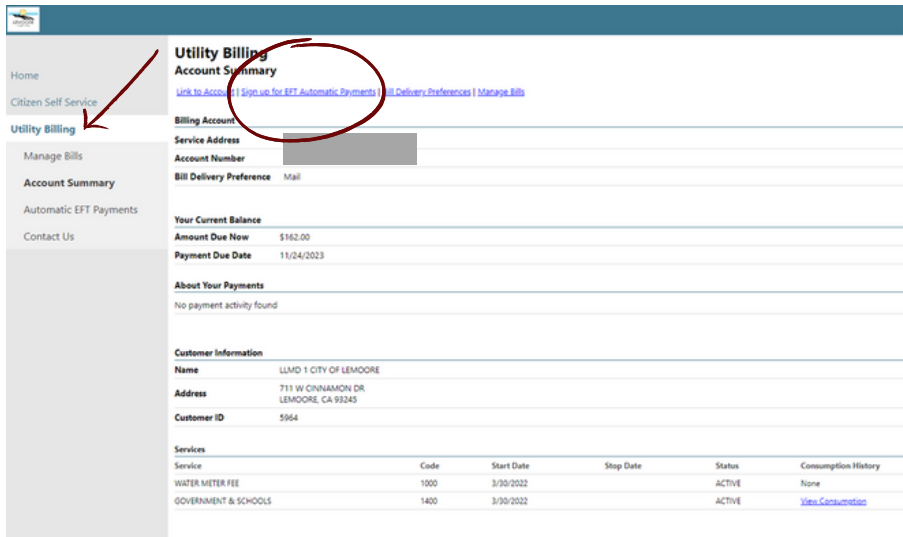
## Paso 2:

- Inicio de sesión al Citizen Self Service portal
  - Tendrá que crear una cuenta si no tiene

A screenshot of the login page for the City of Lemoore's Citizen Self Service Portal. At the top is the city logo. Below it, the text reads "Sign In to community access services for City of Lemoore." There are four social login options: "Sign in with Google", "Sign in with Apple", "Sign in with Microsoft", and "Sign in with Facebook". Below these is an "OR" separator. An "Email address" input field is present, with a red arrow pointing to it from the left. Below the input field is a checkbox labeled "Keep me signed in". A blue "Next" button is positioned below the checkbox. At the bottom of the page, there are two links: "Unlock account?" and "Help". A second red arrow points to a "Create an account" button at the very bottom of the page.

## Paso 3:

- Oprime el Utility Billing Tab (en el rincón izquierda)
- Oprime enlacé de página “Sign Up for ETF automatic payments”



Home  
Citizen Self Service  
**Utility Billing**  
Manage Bills  
Account Summary  
Automatic EFT Payments  
Contact Us

### Utility Billing Account Summary

[Link to Account](#) | [Sign up for ETF Automatic Payments](#) | [Bill Delivery Preferences](#) | [Manage Bills](#)

**Billing Account**  
Service Address [Redacted]  
Account Number [Redacted]  
Bill Delivery Preference Mail

**Your Current Balance**  
Amount Due Now \$162.00  
Payment Due Date 11/24/2023

**About Your Payments**  
No payment activity found

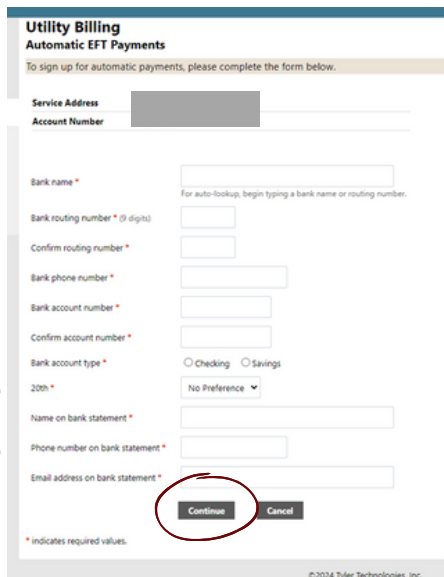
**Customer Information**  
Name LLMD 1 CITY OF LEMOORE  
Address 711 W CINNAMON DR LEMOORE, CA 93245  
Customer ID 5964

**Services**

Service	Code	Start Date	Stop Date	Status	Consumption History
WATER METER FEE	1000	3/30/2022		ACTIVE	None
GOVERNMENT & SCHOOLS	1400	3/30/2022		ACTIVE	<a href="#">View Consumption</a>

## Paso 4:

- Para inscribirse a pagos automáticos esta rellene esta formulario
- Información necesaria:
  - Nombre del banco
  - Confirmar número de ruta
  - Número del banco
  - Typo de cuenta de banco
  - Nombre de extracto de cuenta
  - Número de teléfono de extracto de cuenta de banco
  - Correo electrónico en el extracto de cuenta de banco
- Oprime “continue”



### Utility Billing Automatic EFT Payments

To sign up for automatic payments, please complete the form below.

**Service Address** [Redacted]  
**Account Number** [Redacted]

Bank name \*   
For auto-lookup, begin typing a bank name or routing number.

Bank routing number \* (9 digits)

Confirm routing number \*

Bank phone number \*

Bank account number \*

Confirm account number \*

Bank account type \*  Checking  Savings

20th \* No Preference ▾

Name on bank statement \*

Phone number on bank statement \*

Email address on bank statement \*

\* indicates required values.

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## Paso 5 :

- Verifique la información ingresada
- Si necesita que hacer modificaciones oprime “Modificar”
- Si la información está correcta oprime “submit”

### Utility Billing Automatic EFT Payments

Review

Bank name	WELLS FARGO BANK
Bank telephone	800 745-2426
Routing number	021101108
Bank account number	XXXXX6789
Account type	Checking
Name as it appears on your bank statement	John Smith
Your telephone number	5599246744
Your email address	finance@lemoore.com

Submit

Modify

Cancel


## Paso 6 :



- Hemos recibido su solicitud!
- Pagos automáticos tomarían efecto en la próxima ciclo de facturación (Solamente si entregado después el 20 del mes)

### Utility Billing Automatic EFT Payments

Confirmation

 **Thank you.** Your request to automatically make payments from your bank account below has been successfully submitted.

You will be notified when automatic payments have started. Until then, please continue to make payments.

Bank name	WELLS FARGO BANK
Bank telephone	800 745-2426
Routing number	021101108
Bank account number	XXXXX6789
Account type	Checking
Preferred monthly draft day	No preference
Name as it appears on your bank statement	John Smith
Your telephone number	5599246744
Your email address	finance@lemoore.com

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