

## LEMOORE IS LEVELING UP! 🌟

Exciting news for all Lemoore residents! As part of our commitment to building a smarter, greener, and more connected community, the [City of Lemoore](#) is officially launching our **Advanced Metering Infrastructure (AMI)** project!

Over the next **six months**, we will be upgrading approximately 7,400 water meters across the city to modern "smart" meters. This \$8 million investment into our city's future is designed to enhance your everyday services and provide you with more control over your resources than ever before.

### Why we're excited—and why you should be too!

The switch to AMI meters brings several game-changing benefits directly to your home:

- **Track Your Usage in Real-Time:** Gone are the days of manual readings. In the near future, you'll be able to log onto a personal online dashboard to see exactly how much water you're using.
- **Instant Leak Alerts:** The new system provides real-time data that helps the city—and you—identify leaks immediately, saving water and preventing high unexpected bills.
- **Increased Efficiency & Savings:** These upgrades are a proactive step toward modernizing our infrastructure, helping to hedge against rising utility costs while saving the city millions in the long run.
- **Enhanced Privacy:** Meter readings will be transmitted automatically, meaning fewer on-site visits to your property.

### What to Expect During Installation

To ensure the project moves quickly, the City has partnered with an outside contractor, **Energy Systems Group (ESG)**, to perform the work.

**Please do not be alarmed** if you see their teams in your neighborhood! Here is what you need to know about the installation:

- **Minor Interruption:** There will be a very brief interruption to your water service—typically taking only **about 30 minutes** to complete the swap.
- **No Action Needed:** You do not need to be home for the installation, and there is no need to schedule an appointment.
- **Identify the Team:** Contractor personnel will be clearly identified, but if you have any questions, they will be happy to assist.

This project is a bold step toward a more sustainable Lemoore. We appreciate your patience as we work to bring these modern improvements to your doorstep!

For more information, feel free to visit the [City of Lemoore website](#) or contact **Public Works** at (559) 924-6744.

# FAQ

## Frequently Asked Questions



Question	Answer
How much will this upgrade cost me?	There will be zero cost to Lemoore Utility customers.
What is AMI?	AMI is an integrated system of advanced meters, communication network, and data management system that can provide actionable insight to customers. Unlike traditional meters, AMI meters can record consumption and transmit this data daily or on demand.
How does AMI work?	AMI meters communicate with a central data management system via a fixed secure network. This process involves data collection, transmission and then analysis. Customers can access this information 24/7 to view usage patterns, receive alerts and manage consumption.
How can I access my data?	"My Water Advisor" online portal, available also on iOS and Android smart phone.
What information do smart meters provide?	<ul style="list-style-type: none"> <li>• Water usage data</li> <li>• Tamper detection and alerts</li> <li>• Power quality metrics of the meter (power outage detection, voltage irregularities)</li> <li>• Real time or on demand readings for your home's water management</li> </ul>
Are there privacy or security concerns?	AMI systems use secure communications protocols to protect data.
What are the benefits of AMI?	<ul style="list-style-type: none"> <li>• Improved billing accuracy; Eliminates manual reading errors</li> <li>• Operationally efficient; smart meters can detect power outages, and tampering</li> <li>• Customer engagement; Provides real-time usage data enabling informed water usage, activity and conservation</li> </ul>
Can I pay my bill through My Water Advisor?	No. You will continue to utilize online billpay through <a href="http://www.lemoore.com">www.lemoore.com</a> .

